2016

Homebase for Housing Resource Guide

Updated July 2016
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This program is for individuals who are ABC Behavioral Health clients. Potential residents may attend an informational program every Monday at ABC from 10:45-11:45. The housing program provides 4 four-bedroom furnished houses, as well as 3 apartment complexes for permanent supportive housing. Most people will have roommates. Each client is assigned a case manager and encouraged to work on psychosocial skills, as well as employment. Individuals are given a curfew of 10:00 pm during the first 6 weeks of their housing, with no friends or visitors allowed on the grounds. After the first 6 weeks, clients may spend 2 nights away from home and entertain visitors twice a week. They must have a serious mental illness also. This housing is considered permanent, so residents can stay as long as they can take care of their own place.

Requirements:

- Must have a serious mental illness (schizophrenia, schizoaffective, bipolar, major depressive disorder – moderate or severe)
- Homeless or chronically homelessness for most beds (as defined by HUD – 12 months of continuous homelessness or 4 episodes over the past 3 years)
- Homelessness documentation – can include letters from homeless shelters, police crisis unit, people who saw them living in abandoned cars or buildings, etc.
- Must be clean for 30 days prior to entering program if there are substance abuse issues
- Must be 18 years old or older
- Current picture ID and Social Security card

30% of income required for rent (or $50) (if they have income)
Exclusions:
- Individuals with violent felony backgrounds must be out of jail for up to 5-7 years
- Individuals with sexual offenses are considered on a case-by-case basis, as well as housing availability
- Individuals with arson or meth manufacturing

Blossom Gardens
Jont’e Ross
Jross@abcbh.com
469-371-6180

Twelve unit apartment complex for persons over age 55 who have documentation of homelessness, does not have to be chronic. Call Jont’e for more specifics and to see if there is an opening.

Serenity Place- Will be near the VA Hospital
Not available until April 2015 or later – will be about forty units for families. Smaller two bedroom units mainly. Will require voucher from Dallas Housing Authority to get in to the unit. Case management available from ABCBH, and also psychiatric services.

Requirements:
- Individuals 18+ with either custody of their children or documentation that this is being worked on
- Documentation of homelessness
- TX ID
- Individual must have a diagnosed mental health or physical disorder to get DHA Voucher

Exclusions:
- Individuals with violent felonies, sexual offenses, and no meth charges. Also must be a legal citizen of this country.
THE BRIDGE NORTH TEXAS

Updated 07/2016

Keelyn Jenkins
kjenkins@bridgenorthtexas.org
1818 Corsicana
Dallas, Texas 75201
214-670-1101

The Bridge provides transitional housing to adults who have lived in the emergency shelter at the facility for 25 – 30 days. Clients must be enrolled in case management and prove their ability to obtain independent housing and income. This program is generally 3-6 months long, and rarely exceeds 9 months.

Requirements for Transitional Housing:

- TX ID
Brighter Tomorrows provides transitional housing in a two-year program to help survivors of domestic violence and sexual violence by establishing financial stability. Life skill training, budget planning, parenting classes, support groups and individual counseling advance the goal of moving residents into permanent safe housing. Clients may apply online at http://www.brightertomorrows.net or call the contact number above.

Requirements:

- Individuals must be alcohol and drug free
- Individuals must be working or able to work
- Must have minor children under the age of 18 years old
- Must be fleeing domestic violence (with documentation to support these claims)
- Clients must abide by facility rules

Exclusions:

- Those who earn more than 30% of the average median income
**CITY HOUSE, INC**

Updated 07/2016

Cal Martinez
cmartinez@cityhouse.org
902 E. 16th
Plano, TX 75075
972-424-4626, ext. 308

**TLP**

This 18 month program is available for young adults 18-21 years old. Clients receive housing, case management, tutoring, school/GED opportunities, residential clients are matched with a Life Coach, weekly life skills classes. Potential clients may fill out applications on line or in one of the Resource Centers. Men and women are housed in different locations. We also serve nonresidential clients ages 16-21, (clients that have a stable place to live and/or clients that do not qualify for our residential component) – Limited Pregnant / Parent beds.

**Plano Resource Center**

902 E. 16th
Plano, TX 75074

**Frisco Resource Center**

7151 Preston Rd. #341C
Frisco, TX 75034

(We are moving from this location and do not have a new location yet. We do have a case manager that will meet clients in the community for services. They can call 214-505-1706 to talk with the Case Manager about where to meet.)

**Both centers have:**

Clients have access to computers, land line phone, life skill groups, case management, care packages, some light snacks, microwave to heat up food/drink, a place to come out of elements, bathroom to freshen up and interact with other peers. (No shower or laundry facilities on-site but referrals can be made)
DALLAS 24 HOUR CLUB
Updated 06/2016

Aaron Smith, Program Manager
aaron@dallas24hourclub.org
4636 Ross Avenue
Dallas, TX 75204
214-823-3200

This 18-month program provides a home for individuals dealing with substance abuse issues. The facility accommodates up to 53 men and 14 women in a roommate situation. Residents are required to maintain their sobriety while working to achieve permanent independent living. Food, clothing and toiletries are provided during the client’s first month in the program, with a cafeteria on site. Rent is $63/week during the first month, and increases to $98/week after that. Residents receiving SSI or Veteran Compensation are required to pay their entire monthly rent up front.

Requirements:
● Ability to pass a UA/Breathalyzer
● Ability to pay rent
● Attend weekly house meetings, as well as seven AA/NA meetings per week
● Actively look for work between 9 am and 2 pm or volunteer in the community (if disable)

Exclusions:
● Individuals with sex offenses
● Individuals with arson convictions
● Individuals who have been charged with selling drugs in a school zone
DALLAS LIFE TRANSITIONAL PROGRAMS

Updated 06/2016

Estella Johnson
ejohnson@dallaslife.org
Diane James
dpjames@dallaslife.org
1100 Cadiz Street
Dallas, TX 75215
214-421-1380

Dallas Life is the largest homeless shelter in the Dallas area. It has three transitional living programs, which are designed to teach individuals how to succeed in an independent living situation.

Requirements:
● Individual must be able to take care of their daily activities
● Actively participate in case management
● Individual 18+
● Drugs and alcohol are not allowed

Exclusions:
● Individuals with violent offenses
● Individuals with sexual offenses

NEW LIFE
This program offers classes in Anger Management, Resume Preparation, Money Management, and Men’s and Women’s Issues. Program Director sees to it that individual counseling is offered and accountability is maintained.

OVERCOMERS
The Overcomers program was developed to assist homeless residents who have slight mental or physical disabilities. The program is designed to provide each participant with basic needs and at the same time, afford them the opportunity to apply for disability. The ultimate goal of the Overcomer Program is to stabilize one’s life, prepare and retrain, so as to move a person toward and establish independent living in permanent housing, while living on a fixed income.
therefore becoming a more productive member of society. This faith-based program meets daily for twelve months with a variety of classes.

**Requirements:**
- Documentation of disability/ in the process of obtaining disability
- Unable to work
- Establish and remain on medication

**SENIOR CITIZEN PROGRAM:**
This program was developed to meet the needs of the increasing population of homeless senior resident. Dallas Life is able to provide a program to meet the basic needs of senior living as well as provide them with the opportunity to obtain permanent housing and training them for the challenges of living on a fixed income. Each resident is given the opportunity to file for social security and assistance in searching for housing. Caseworker’s partner with other agencies to assist finding senior’s permanent housing towards the end of the program. This faith-based program meets daily alongside of the Overcomer Program for twelve months and with a variety of classes and the same goals. Dallas Life is the only long-term program developed specifically for homeless seniors living in shelter in Dallas area
This program is for 16-20 weeks long and is able to house thirty homeless families each in an individual private room. It is open to families in which all adults are able to work. This is not a Housing First program, therefore the families who enter Phase I of the transitional housing program are required to participate in casework services, follow up on referrals and participate in intense job search, parenting, budgeting, healthy relationship and other classes which clients must attend.

**Requirements:**
- Families that include children (does not have to be “traditional” mom/dad and kids)
- Adults must be able to work
- Families must be experiencing homelessness

**Exclusions:**
- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Sex offenders
- *Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide permanent supportive housing services to women who are pregnant as long as the already have at least 1 other minor child with them in the home and they meet the other requirements of the program.*
FAMILY GATEWAY TRANSITIONAL HOUSING - PHASE II (Apartment Housing)
Updated 6/2016

This program has 20 two bedroom apartments for families. This program is generally only open to those families who have completed the 16-20 week Phase I Transitional Housing Program. In very special specific cases, families may transition directly to phase II through other referral agencies without having to have completed the 16-20 week Center based program. Phase II is a 12 months program. While living in the apartments, the families will maintain casework services, counseling, referrals and job placements assistance. Parenting and budgeting classes are available for clients. Home inspections are mandatory.

Requirements:
· Families that include children (does not have to be “traditional” mom/dad and kids)
· Parents must be working or enrolled in school

Exclusions:
· Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
· Sex offenders
· *Pregnant women – This facility is unable to extend their temporary shelter services to women who are expecting. They are able to provide permanent supportive housing services to women who are pregnant as long as the already have at least 1 other minor child with them in the home and they meet the other requirements of the program.
**GENESIS**
Updated 05/2016

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kbean@genesisshelter.org
4411 Lemmon Ave
Dallas, TX 75219
214-946-4357

**Women’s Shelter**
Genesis offers an Emergency Shelter, as well as a Transitional Housing Program (Annie’s House) for women and children who are victims of domestic violence. The shelter is free and provides food, clothing, shelter and counseling. Clients are required to attend weekly individual and group therapy for the duration of their stay. Children are able to attend the on-site alternative Genesis School while their mothers become better equipped to live on their own. The maximum time the residents may stay in the emergency shelter is six weeks.

**Annie’s House**
Once families have completed the Shelter Program, they are eligible to move on to Annie’s House. This transitional home allows up to 18 families to live rent free for up to one year. to maintain a stable living environment. Genesis offers a variety of counseling programs, as well as legal services and parenting classes in hopes of preparing their clients for a positive and steady future.
Homeward Bound is a residential treatment facility for clients with substance abuse and mental health issues. Licensed counselors provide intensive residential treatment on a 24-hour/7-day per week basis. The current HIV/AIDS facility is a 60-day rehabilitation center that houses 8 women and 16 men. Clients must be willing to participate in daily group sessions.

Requirements for Statewide HIV Program:

- HIV/AIDS diagnosis
- Recent labs (within the past 60 days)
- A copy of last physical exam, if available
- Current psychological evaluation
- Annual income at or below 200% of poverty
- Current substance abuser
- 2-month (60-day) supply of psychotropic and HIV medicines (or ability to get refills)
- Complete list of medications
- Negative TB test
- Legible photo ID (Texas resident) and Social Security card if available
Hope’s Door provides safe shelter from domestic abuse for women and their children. The Emergency Shelter is a five bedroom home that can house 21 women and children at one time. Women and their children may stay at the shelter for up to 30 days. During their stay, residents are provided with food, clothing, counseling and educational services.

We also have transitional housing for survivors of DV and counseling/group services that are not in shelter at our outreach offices. We also offer Batters Intervention and Prevention classes for offenders.
**HOUSING CRISIS CENTER (HCC)**

Updated 06/2016

Gina Norman, BA – Lead Program Manager / Transitional Housing

[gnorman@hccdallas.org](mailto:gnorman@hccdallas.org)

4210 Junius Street 4th Floor

Dallas, TX 74246

(O) 214.828.4244

(F) 214.466.7209

[www.hccdallas.org](http://www.hccdallas.org)

**Long Term Transitional Housing**

Individuals and families who are homeless can be in the transitional housing program for up to 24 months if continuous progress is being made toward self-sufficiency. This can be accomplished by increasing skills through education and or employment. We are not permanent supportive housing therefore clients must be able to work. HCC pays the rent directly to the apartment complex and the client is responsible for establishing and maintaining utilities. Therefore consistent monthly income is required. We have shattered site housing and clients are placed solely based upon availability.

**Home Again**

Home Again is considered our family program even-though the program serves 12 families and 3 singles.

(No pre-existing conditions are necessary to qualify)

Megan Bennett — Case Manager

[mbennett@hccdallas.org](mailto:mbennett@hccdallas.org)

214-828-4244

**Welcome Home**

Welcome Home is strictly our program for singles serving 25 adults.

(No pre-existing conditions are necessary to qualify)

Kenneth Shepherd — Case Manager

[kshepherd@hccdallas.org](mailto:kshepherd@hccdallas.org)

214-828-4244
Project Restore
Project Restore is our only program that requires the head of household to have a documented diagnosis of either mental illness, history of substance abuse or to have a co-occurring disorder (the presence of two or more disorders at the same time)

Gina Norman—Transitional Housing Program Manager
gnorman@hccdallas.org
214-828-4244

Minimum Requirements to Apply:
● Minimum age 25
● Must be physically able to work and or attend school
● Must have consistent monthly income
● Valid state issued ID
● SS Cards for entire household

Exclusions:
● Sex offenders
● Convicted violent felons
● Manufacturing offenses
INTERFAITH HOUSING COALITION

Updated 05/2016

Latasha Conley
lconley@ihcdallas.org
5600 Ross Ave
Dallas, TX 75206
469-828-1819

Home and Hope Transitional Housing Program
This 7 to 15 month program is available to help families who are at imminent risk of homelessness or literally homeless. Residents pay 30% of their income for rent and are offered individualized case management, job search assistance, budget mentoring and employment coaching. Families interested in this program may call the number above and schedule an interview with the Screening Coordinator.

Requirements:

● You must be homeless with children (18 years of age and under) living in one of the following situations: Hotel/motel (paid by another person, church, etc.), Emergency or transitional shelter, Living with friends or family or have an evictions notice.
● At least 9 months consecutive employment in the 3 last years
● All adults must be able and willing to work at least 40 hours per week.
● Lived independently for at least two years
● No violent or sexual assault record
● MUST be drug free for a minimum of one year
LEGACY FOUNDERS COTTAGE

Updated 06/2016

Courtney Parish
-courtney@legacycounseling.org
828 S. Tyler St.
Dallas, TX 75208
214-941-7373

Legacy Founders Cottage is a 7-bedroom home specifically for HIV/AIDS positive individuals. It includes three hospice room and four respite room. Each client gets their own bedroom, three meals a day, and 24-hour CNA care. The facility is funded by HOPWA and residents pay 30% of their income for monthly rent. The Program Director coordinates all doctors’ appointments and works closely with Legacy Counseling Center to meet the emotional and physical needs of the clients. The Housing Coordinator ensures that the clients have a place to live when they leave the facility so they do not fall back into the cycle of homelessness.

Requirements:
- HIV/AIDS diagnosis
- Need some aid with daily activities
- Individuals over 18 years of age

Exclusions:
- Recent violent felonies
- Significant medical aid – on contact/ports/holes
- Currently infected with TB
Short Term Emergency Housing Program (STEHP)
No rent, 120-day emergency shelter
Clients live with roommates
Clients live in furnished apartments
Apartments all in the same complex

Requirements:
Individuals must be homeless or at risk of homelessness

Emergency Solutions Grant (ESG)
Referrals exclusively from Family Place
12 month rental assistance program
Rent is 30% of gross adjusted income

Requirements:
Individuals must be referred by The Family Place
NEXUS RECOVERY CENTER
Updated 06/2016

Gina Ahn, Outpatient & Program Director
gahn@nexusrecovery.org
8733 La Prada Drive
Dallas, Texas 75228
Admissions Department
214-321-0456, extension 3118

Nexus serves women and children only.

Adolescent Residential
Lori Pollard, Adolescent Program Director
lpollard@nexusrecovery.org
This program is based on the 12 Steps and addresses anger management, decision-making, healthy relationships and socialization, relapse prevention, physical fitness, and life skills training. Residents live in a dormitory and are responsible for maintaining their own living environments. Residents attend an on-campus school 5 days per week, 6 hours per day. A weekly multi-family group is required for all residents and their families. Individual family therapy is available. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Requirements:
Adolescent women ages 13-17 years
Stay between 30-90 days
Have substance abuse

Adult Women Residential
Cindy Seamans , Adult Woman Program Director
cseamans@nexusrecovery.org
This program is designed for women ages 18 or older. While living in a dormitory setting, women participate in individual and group counseling on drug/alcohol addiction using the latest treatment modalities. Residents receive positive peer support and are assigned a primary counselor who remains with them during their stay. Counselors assess clients’ factors that contribute to addiction (trauma, family dysfunction, mental health) and design and implement an individualized treatment plan to address the identified issues. Women are expected to maintain their living environment and to attend parenting classes. For more information,
contact the Admissions Department at 214-321-0156, extension 3118 or help.nexusrecovery.org.

Requirements:
Women 18 years or older
Stay between 15-45 days
Have substance abuse

Pregnant or Parenting Women with Children
Jim Lindsey, Pregnant or Parenting Women with Children Director
jlindsey@nexusrecovery.org
This program focuses on chemical dependency and parenting by allowing women (ages 18 years or older) to bring as many as 3 children with them to residential treatment. Structured family routines and parenting skills are established. On-campus childcare staff care for infants, toddlers and preschoolers on weekdays. Older children attend a nearby elementary school. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org
Requirements:
Women ages 18 years or older
Stay between 30-90 days
Women who are parents or pregnant – can have up to 3 children

Transitions Housing Program
Nexus was awarded 15 housing vouchers from Dallas Housing Authority. Residents work with a case manager on treatment goals and attend group and individual counseling. For more information, contact the Admissions Department at 214-321-0156, extension 3118 or help@nexusrecovery.org.

Exclusions FOR ALL PROGRAMS:
Violent crimes; domestic violence counts as a violent crime (must have been 10-15 years ago)
Sexual assault/registered sex offender
Meth manufacturing on a case-by-case basis (up to the landlord’s discretion)

Additional Requirements FOR ALL PROGRAMS:
Referral sheet from caseworker
Consent from the client and attend meetings with Nexus on Wednesday or Saturdays (aftercare or be in recovery)
Maintain case management while living in the apartments 2.5 times per week (on site)
If on disability, do not have to work but need to be involved with other classes or activities
If able to work, need to be seeking employment
Documentation of homelessness
Self-run, self-supporting addiction recovery homes – a new way of living for people in recovery. The Oxford House offers a supportive way of living and opportunities to learn life skills in a clean and sober environment:

- 24 hour support from peers in recovery
- Learn alcohol and drug-free living skills
- Shared responsibilities for maintaining the house
- Equal vote on all house decisions
- Election on house officers
- Social interaction and activities

Eligibility for Membership
Individual can only apply in an Oxford House after meeting at least one of the following criteria:

- Completion of in-patient alcohol or drug treatment
- Completion of a medical detoxification program
- Sobriety that is free from dangerous withdrawals

Other Guidelines
- Agree to follow individual house guidelines
- Stay current on his/her share of expenses
- Demonstrate a desire to grow in recovery

Cost of Living
- Equally sharing expenses keeps individual cost low
- Application fee due upon acceptance into house
- Weekly cost range from $75 to $125 per person

What does your cost cover?
- Rent in a fully-furnished home
- All utilities for the house
- Cable, Phone, Internet service
- House supplies (coffee, laundry, cleaning supplies, etc.)
The Oxford House Model

- The house must be run democratically
- The house must be financially self-supporting
- The house must expel any member who relapses
CITY OF DALLAS HOMELESS ASSISTANCE PROGRAM

Updated 5/2016

Candi Chamber, Program Manager
candi.chamber@dallascityhall.com
Dallas City Hall
1500 Marilla Street, 1AN
Dallas, Texas 75201
214-670-6383

Provides housing placement and tenant-based rental assistance to low-income persons who are homeless, homeless ex-offenders on parole, and ex-offenders living with HIV/ AIDS (don’t have to be homeless) on parole for a non-violent offense, and residing in Dallas County. The goal of the program is to assist participants in obtaining and remaining in stable housing, increase skills and / or income, and achieve greater self-determination.

Eligibility Criteria:

- Must be at least 18 years old
- 80% or below AMI (average median income)
- Ex-offender on parole (non-violent offense)
- Homeless with verification
- Medically diagnosed with HIV/AIDS (HOWPA TBRA only)
Promise House embraces homeless, runaway and at-risk teens, giving them needed support, encouragement and hope to live a better life. Nine programs cover the vital needs of teens, including emergency shelter, transitional living, pregnant and parenting teen services, individual, group and family counseling, substance abuse prevention and education, street outreach and educational intervention. Promise House is dedicated to providing the strength, stability and hope that teens need today to fulfill their promise for a healthy, productive and self-sufficient tomorrow. Since 1984, Promise House has had an open door 24 hours a day, 365 days per year to youth and families in crisis and has served over 50,000 teens and families in North Texas.

Emergency Youth Shelter Program
This program provides a temporary sanctuary for homeless, runaway and abandoned youth. Its goals include stabilizing crisis situations, promoting family reunification, encouraging stable living conditions for youth and enabling youth to make personal decisions that lead to constructive courses of action in life. Case management services, short-term family therapy, psychiatric evaluation and treatment, and individual/group counseling are all part of the systematic approach to calm a crisis situation. Once this is accomplished, strengthening family relationships and encouraging stability is focused on via family therapy to resolve conflicts and to play for successful family reunification. It also hoped that teens’ self-confidence will be boosted and they will be given the skills and knowledge to make better decisions.

To enroll in the program, call the Intake Coordinator at 214-941-8578 or email shelter@promisehouse.org or Eric Hood, the Shelter Manager, at eric.hood@promisehouse.org.

Requirements:
● Must be 10-17 years old
- Must be a homeless, runaway, or abandoned adolescent

**Transitional Living Program**
This program equips homeless teens with the skills and education to become independent and productive adults. This provides shelter, medical and dental services, psychological evaluation and mental health services, drug and alcohol evaluation/treatment, job aptitude evaluation and career planning services, parenting education, and independent living life skills training.

Please contact Regina Levine (VP of Programs & Services) at 214-941-8578 or Regina.Levine@promisehouse.org.

**Requirements:**
- Must be 16-24 years old
- Must be a homeless, runaway, or abandoned adolescent

**Wesley Inn Program**
This program guides homeless, pregnant, and parenting teen mothers to become healthy, independent and nurturing parents. As a group residence for homeless teen mothers and their children, this program provides a safe residence for up to 12 mothers and children. Residents may stay in the program for up to 2 years and are encouraged to stay at least 90 days. During this time, each resident and her child benefit from a wide range of services and training opportunities. This program is also able to provide food, clothing, personal care items, enrollment in Medicaid and WIC, counseling, life skills training, transportation, high school or post-secondary education, job preparation assistance, childcare assistance, parent education, community service opportunities and recreational activities. Psychiatric evaluation and assessment is also available.

For more information, please contact Tasha Johnson (Program Manager), at 214-941-8578 or tasha.johnson@promisehouse.org.

**Requirements:**
- Must be 14-20 years old
- Must be a homeless, pregnant, and parenting teen mothers
THE SALVATION ARMY

Updated 06/2016

Carr P. Collins Social Service Center
Denise Gallimore
denise_gallimore@uss.salvation.org
5302 Harry Hines Blvd
Dallas, Texas 75235
214-424-7050

Requirements:

- Must be approved for the program by a Salvation Army Specialist
- Must be 18+
- Attend all case management required
- Pay a lodging fee (If individuals are unable to, case workers may help them to achieve some type of income (work or disability payments)
- Documentation of disability
- Documentation of homelessness for the past 30 days
- Ability to take care of their daily activities

Exclusions:

- Individual with sexual offenses in their background

Step Up
This is a nine month transitional program available for single individuals who are completely disabled. There are 8 beds available in this program. After this program is completed, individuals will be referred into Permanent Supportive Housing or Independent housing.

Thrive
This is a six month program for individuals who are able to work and /or go to school full time. (12 beds)

Mothers And Children Transitional Housing
This program provides transitional housing for three sets of mothers and their children. The housing is available for up to a year.
THE SAMARITAN INN

Updated 06/2016

Eliska Counce, Director of Programs
ECounce@thesamaritaninn.org
1710 N. McDonald St.
McKinney, TX 75071
972-542-5302, ext. 245
www.thesamaritaninn.org

The Samaritan Inn provides a free of charge homeless program that helps willing people regain their dignity and independence. Our goal is that individuals will regain their independence. The Residents are required to pay a portion of their income towards rent. Residents may stay Samaritan Inn has separate living areas for men, women and families. There is even a playground and playroom for children. Meals and personal hygiene products are provided, as well as clothing if necessary. Referrals are made for support programs like legal and financial counseling, as well as mental and physical health services. Life skills classes are also offered. Graduates of the program receive all necessary items to set up their own households and ongoing support is provided to ensure long-term independence. Our Gateway Apartments are a 20-unit apartment complex, which require residents to pay for their own food and utilities. between 3 and 18 months.
The Transitional Housing Program seeks to offer housing options and supportive services that foster independence, empowerment and self-worth while serving a multi-cultural, intergenerational population. This group residence offers up to 12 months of housing to homeless, single mothers with children, as well as other adults. Staff provides supportive services including case management, budgeting and financial management classes. Some groceries, clothing and temporary transportation assistance is also offered. Day care services are offered through Vogel Alcove and mental health counseling is available through Parkland HOMES.

Requirements:
- Individuals (single parents with dependent children)
- Weekly group meetings
- Monthly check in with staff
- Children may not exceed age 10 for boys and age 12 for girls when accepted into the program
- Must be self-sufficient
- Can pay 30% of their income or $100 monthly (whichever is less)

Exclusions:
- ANY criminal background
- Substance abuse issues

**Roommate Program (Homeshare)**
Facilitates shared living arrangements between elderly homeowners who struggle to remain in their own home and roommate who could otherwise be homeless. The program is Dallas County wide.

Requirements:
- Individuals 21+
• Monthly group meetings
• Bi-monthly check in with staff
• Must be self-sufficient
• Program is for up to 12 months of support

Exclusions:
• ANY criminal background
• Substance abuse issues
UNION GOSPEL MISSION (UGM)
Updated 06/2016

UGM has several programs that include long term, transitional housing, as well as day-to-day shelter. Intakes for the shelter are done at the Bridge seven days a week from 4-6pm. A social security card and ID are required.

Men’s Program
Dr. Cobby Asante-Mensah
Cobasante1@gmail.com
3211 Irving Blvd.
Dallas, TX 75247
214-637-6117

- The day-to-day or "night" shelter is available to all men regardless of their spiritual views or beliefs. We currently feed, clothe and house over 200 men each night.
- The Parkland Homeless Medical Van makes Heath care available on site through weekly visits.
- We offer a work program for clients who do not wish to enter the Discipleship program but who are employed and yet need nightly shelter.
- Men must complete several phases in the Discipleship Program before they can begin looking for work. All 4 phases must be completed before graduating from the Discipleship Program and moving from Transitional into Long Term Housing. This normally takes approximately 15-18 months.
- Although our Discipleship Program is not specifically a substance abuse or work program, our emphasis upon the application of Biblical principles leads to the development of personal discipline and character qualities which enable each man to become a an honest, hardworking and reliable employee. Also, an important part of our Discipleship program is the Learning Center. Each man in the program is required to complete classes, which cover reading, writing, arithmetic, typing and computer skills. Help with GED preparation is also available.

Requirements:
- All individuals must be men
- Must be self-sufficient and in no need for hospital or nursing care (ex: will take HIV+ men as long as they can care for themselves)

Exclusions:
- Sex offenders who do not fulfill their legal requirements. Those who are able to fulfill legal requirements will be considered.
**Women’s Program – River Pointe Transitional Housing**

Hazel Mays  
hmays@ugmdallas.org  
4815 Cass St.  
Dallas, TX 75235  
214-638-2988

- Program currently has 50 units, set up to accommodate 4 women.  
- Women are allowed to stay for up to 90 days, unless they are involved in the discipleship program  
- Intakes are done at The Center of Hope, M-F from 9:30-12 pm and 7 days a week from 1:00-4:00 pm.  
- Daily chapel service and life skill classes are offered,  
- UGM provides transportation between Center of Hope and River Pointe twice a week. There, participants may attend shared meetings; access the library and learning center and take advantage of medical services.

**Requirements:**  
- Single women  
- Valid government ID

**Exclusions:**  
- Children

**Center of Hope**  
This is a women and children’s shelter and the location of the women’s program. Participants using the shelter are not allowed to remain onsite during the day, as they are encouraged to seek employment during this time. Three meals per day are provided.

**Requirements:**  
- Woman or child  
- Government ID for women  
- Birth certificate for each child
PERMANENT/SUPPORTIVE HOUSING
AIDS SERVICES OF DALLAS (ASD)

Updated 7/2016

Louella Pointer
Louella@aidsdallas.org
834 Marsalis Ave
Dallas, TX 75203
214-941-4411, ext. 511

ASD maintains 4 multi-family apartment complexes for clients living with HIV/AIDS. The mission of this organization is to create and strengthen healthy communities through the delivery of quality, affordable and service enriched housing.

- Intakes are completed at 9 am on Wednesdays at The Bridge, as well as at 9:00 am on Fridays at Hillcrest House. Must be at either place by 10 am or they will not be seen.
- There is a waiting process for this housing community, which is need based. Medical concerns are considered top priority. If client has completed the intake process, they are instructed to check in once per month for housing.
- Each client is assigned a case manager when they move into the facility, and an RN (on call after hours) or PCA (24/7) is available.
- Bus trips are available to transport clients to Walgreens, the Food Pantry and White Rock Church.
- Breakfast and lunch are served Monday through Friday to all residents.

Hillcrest House
Hillcrest House includes 64 efficiency apartments for individuals. This residence is specifically for individuals who are formerly homeless as defined by HUD. Please contact the front desk if there are questions about the intake process.

Ewing House
This facility includes 5 one-bedroom apartments, 15 efficiency apartments and 2 special needs rooms. This facility tends to have the longest waiting list. Please contact the front desk if there are questions about the intake process.

Revlon Apartments
These apartments are designed to accommodate low-income individuals and families, with 20 one-bedroom apartments and 7 two-bedroom apartments. Please contact the front desk if there are questions about the intake process.
Spencer Gardens

These facilities provide 12 apartments for low-income families affected by HIV/AIDS. Please contact the front desk if there are questions about the intake process.

Requirements:

- HIV/AIDS letter of diagnosis
- 30% of income as monthly rent
- Same amount also due for initial deposit
- Social security card
- Picture ID
- Birth certificate
- Verification of income
- Homeless letter from an agency (IF APPLIES)

Exclusions:

- Sex offenders
- Prior meth manufacturing
CITY SQUARE
Updated 6/2016

Destination Home
Gary Jefferson
gjefferson@citysquare.org
511 N. Akard St., Suite 302
Dallas, Texas 75201
214-299-2419 direct
214-341-7800 office
214-341-7801 fax

Destination Home is funded through HUD for chronically homeless individuals. The program includes 3 apartment complexes that house a total of 133 people. A caseworker is on site and meets with the clients twice per month. One visit is within the apartment, and the other is in the caseworker’s office. Various types of meetings are provided through the Association for People Affected by Addiction, but are not required.

To check status of waiting list, contact: Outreach Coordinator Gary Jefferson

Requirements:
- 30% of gross income as Occupancy Charge (if received)
- Must be disabled but self-sufficient
- Valid/current social security card and picture ID

Exclusions:
- Violent backgrounds, sexual offenders, arson
City Square ESG
Krystal Lotspeich
klotspeich@citysquare.org
1610 S. Malcolm X Blvd
Dallas, TX 75226
469-904-7033

City Square is funded through a grant from the City of Dallas for chronically homeless single individuals. The program includes 4 apartment complexes that house a total of 45 people. The grant includes 60 DHA Housing Choice Vouchers, which will be scattered sites. Participants will meet with a case manager 2 times a month.

Exclusions:
- Lifetime registered sex offenders
- Manufacturing of methamphetamines

City Square Cottages
1610 S Malcolm X Blvd, Ste 101
Dallas, TX 75226
P: 469.904.7029
F: 469.340.0030
mkeath@CitySquare.org

The Candidate Selection process will be conducted by the Program Partners as outlined below:
- Candidates will be identified by The Dallas County Jail Diversion Department
- Candidates will be screened by Metrocare & City Square Case Management

Selection criteria include:
- History of Homelessness
- Severe and persistent mental illness: Schizophrenia, bipolar disorder and Major Depressive Disorder
- Historical involvement in the Criminal Justice System

High cost to the public due to use of:
- County jail
- Homeless shelters
• Emergency rooms
• Ambulance/9-1-1 calls

**Who is a resident of The Cottages?**
A resident of The Cottages is an adult from Dallas County who has an Axis I mental health diagnosis (bipolar, major depressive disorder, schizophrenia or schizo-affective), has a history of involvement in the Criminal Justice System, has a history of homelessness and as a result of these previous issues, are high utilizers of Dallas County Resources such as 9-1-1 calls, ambulance services, emergency room services, police engagement, county shelter services, incarceration for violations like trespassing, vagrancy, public intoxication, panhandling, etc. Combining all of these issues results in being disqualified from the majority of all other housing options. The 50 individuals selected to live at The Cottages truly are the most vulnerable to dying on the streets and most expensive consumers of public services of the approximately 2,000 chronically homeless in Dallas.
FAMILY GATEWAY – PERMANENT SUPPORTIVE HOUSING

Updated 6/2016

The program offers qualified families an appropriate sized subsidized apartment with all bills paid and no deposit or application fee. They are encouraged to attend on-site groups and participate in receiving case management services. We are currently actively placing qualified families in apartment units in the Dallas area and have recently acquired a limited amount of larger units for larger families. If you would like to refer a family, please e-mail Rosie Garcia at Rgarcia@familygateway.org.

Requirements:
- Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. It is important that the individual with the disability is seeking the appropriate medical care and, if they have been prescribed, is stable on their medications. We can assist families with this if they have not been able to maintain treatment. If a family member is unstable to the point that intense medical care is required, the family will be referred to the appropriate agency/hospital/housing program so they can obtain that before coming into the program.
- Must be a homeless family that includes children (does not have to be “traditional” mom/dad and kids)
- Be facing significant barriers that are making it difficult for the family to become self-sufficient without intense support
  - Examples of barriers: physical disabilities, mental health disabilities or diagnosis, has recently completed a substance abuse treatment program and is working to maintain sobriety
- 1 year commitment, minimum

Exclusions:
- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
- Pregnant women – UNLESS they already have at least one other minor child with them in the home.
- Sex offenders
- Those with felonies less than 7 years old. Violent felonies will be assessed on a case by case basis.
FAMILY GATEWAY- CHRONIC HOMELESS

Updated 6/2016

The program offers qualified families a two bedroom apartment 30 are available with all bills paid and no deposit or application fee. They are encouraged to attend on-site groups and participate in receiving case management services. Families must be chronic homeless which means they must have had 4 or more homeless episodes in the past 3 years or been homeless for an entire year at a homeless shelter. We are currently actively placing qualified families in these apartment units in the Dallas area. If you would like to refer a family, please e-mail Rosie Garcia at Rgarcia@familygateway.org.

Requirements:
- Major disabilities (physical or mental) – this is reviewed on a case-by-case basis. It is important that the individual with the disability is seeking the appropriate medical care and, if they have been prescribed, is stable on their medications. We can assist families with this if they have not been able to maintain treatment. If a family member is unstable to the point that intense medical care is required, the family will be referred to the appropriate agency/hospital/housing program so they can obtain that before coming into the program.
- Documentation of Homelessness Chronically homeless clients must provide shelter letter with specific dates.

Exclusions:
- Meth manufacturing charges are automatic exclusions from admission to any Family Gateway program. All other criminal charges (aside from sex offenses) are considered on a case-by-case basis
  - Pregnant women – UNLESS they already have at least one other minor child with them in the home.
  - Sex offenders
- Those with felonies less than 7 years old. Violent felonies will be assessed on a case by case basis.
MASTER LEASING PROGRAM

Updated 7/2016

Gabrielle Harris
gabrielle@legacycounseling.org
4054 McKinney Ave. Suite 102
Dallas, TX 75204
214-520-6308, ext. 339

Master Leasing Program is for HIV + and AIDS diagnosis individuals and families that are literally homeless by HUD’s definition. Must be “Literally Homeless” at the time of intake. Must have income at or below 50% of AMI at the time of intake. Must be capable of living independently with little or no intervention and with assistance from others. This program provides independent living, not assisted living. If a client is not in a shelter but is homeless, we require a third party verification of this; the letter should include details about your living situation.

Requirements:
● Meet with housing case manager at least twice a month
● Attend monthly educational meeting
● Create a housing plan with the assistance of case manager and complete goals accordingly
● Gain income by employment or benefits
● Volunteer if not working
● Maintain sobriety and take random drug screens as requested
● Maintain household in a clean manner
● Attend all medical appointments and remain medically adherent
● Attend weekly mental health and or substance abuse counseling as needed
● **STAY DRUG FREE**

Exclusions:
● Sex Offense
● Violent criminal history within the last 3 years

Benefits:
● Live in a 1 or 2 bedroom, furnished all bills paid apartment independently or with a roommate
● Subsidized rent, the client is responsible for 30% of their income toward rent
● Access to case management and housing supervision
● Referrals to various agencies
● Access to donated household goods, clothing and food
● Bus passes for necessary appointment
● Housing even if the client has a criminal background
METROCARE SERVICES

Updated 06/2016

Metro Care Services
nderoogd@metrocareservices.org
1353 N. Westmoreland Rd- Cottage 5
Dallas, Texas 75211

Housing Programs Information

All referrals must be receiving clinical services through a Metrocare clinic. To inquire about the programs, individuals should consult their Metrocare Case Manager about attending a Housing Orientation at one of the following clinics – Stew Pot, The Bridge, Westmoreland, Pathways, Altshuler (Samuel), Lancaster-Keist or Skillman (formerly Lifenet).

For more information please contact the Housing Operations Team at 214-932-1959

General requirements:

● Individuals must be enrolled in clinical services and diagnosed with a serious mental illness
● Individuals must be homeless, chronically homeless, or fleeing domestic violence as defined by HUD

Safe Haven

● Clients must be chronically homeless
● No income required
● Individuals accepted
● Criminal background history accepted
● 24/7 staff on-site
● Scattered site apartments and houses
● Rent is 30% of gross adjusted income if client has income
● All bills paid

LN 161 HUD Grant Funded Programs
- No income required
- Families and individuals accepted
- Criminal background history accepted
- Scattered site apartments and houses
- Rent is 30% of gross adjusted income if client has income
- $100 deposit due upon move in
- All bills paid

**LN 30 and LN15 HUD Grant Funded Programs**
- Clients must be chronically homeless
- No income required
- Individuals Only
- Criminal background history accepted
- Scattered site apartments and houses
- Rent is 30% of gross adjusted income if client has income
- $100 deposit due upon move in
- All bills paid

**Efficiency Apartment Supportive Housing Program**
- Clients must be chronically homeless
- U.S. military veterans (preferred)

**PATH Outreach Supportive Housing Program**
- Clients must be chronically homeless
- Individuals/families with disabled child

**Opportunity First Supportive Housing Program**
- Clients must be chronically homeless
- Individuals Only
- No income requirements
- Rent is 30% of gross adjusted income.

**Opportunity First Veterans Supportive Housing Program**
- Clients must be chronically homeless
- U.S. military veterans only
- Individuals Only
- Referrals accepted through VA
- No income requirements
- Rent is 30% of gross adjusted income

**Section 8 Project Based Voucher (Dallas Housing Authority)**
- Families and individuals accepted
- Limited criminal backgrounds accepted
- Minimum $50 income required
- Rent is 30% of gross adjusted income
- $50 deposit due upon move in
- Must pass Dallas Housing Eligibility
- Bills dependent on lease terms

**Shelter Plus Care (PSH – City of Dallas, City of Irving, DHA)**
- Clients must be chronically homeless
- Client is responsible for locating property that will accept program and applicant
- Client is responsible for any application fee or deposit
- Client must pass City of Dallas/Irving intake and eligibility
- No income requirements
- Criminal background dependent on property
- Rent is 30% of gross adjusted income if ct. has income
- Bills dependent on lease terms

**Caldwell House**
- Individual men only
- Limited criminal backgrounds accepted
- Minimum $50 income required
- 6 bedroom shared house
- $100 deposit due upon move in
- Rent is 30% of gross adjusted income if client has income
- All bills paid
- Eligibility completed through Lifenet Housing
OPERATION RELIEF CENTER, INC

Updated 05/2016

Nina Serrano
nserrano@alph-barnes.com
214-421-5363

The Point Apartments
1803 Grand Avenue
Dallas, 75215
214-421-5363
Fax: 214-421-7098

Edgewood Manor Sr. Apts.
1811 South Blvd.
Dallas, 75215
214-426-0785
Fax: 214-421-7098

Operation Relief Center, Inc is a faith-based community housing development organization aiding chronically homeless veterans with disabilities, low-income and very-low income seniors, and individuals and families.
Samaritan House Services and The Village at Samaritan House offer permanent, supportive housing for homeless, low income individuals and families affected by HIV/ AIDS and other special needs.

**MISSION**
To create a supportive community providing housing and resources for positive change in the lives of persons living with HIV/ AIDS and other special needs.

**SERVICES**
Affordable Housing
Nutrition
Social Services
Counseling
Transportation (to and from medical appointments)
Substance Abuse Recovery
Medical Case Management
24 Hours Resident Care
Life Skills
Follow-up care
Under 1 Roof’s agency programs are available for homeless families and chronically homeless individuals. Under 1 Roof offers permanent supportive housing, transitional housing and case management services to help clients achieve self-sufficiency. Clients meet with case managers once a month to discuss needs and barriers they may be facing. Residents are required to attend monthly in-service meetings to expand their life skills set.

Requirements:
- Birth Certificate
- TX ID
- Social Security Card
- Proof of income
- Homelessness documentation

Exclusions:
- Violent offenders
UNION GOSPEL MISSION – DISCIPLESHIP PROGRAM

The purpose of this program is to “assist saved disciples in rebuilding their lives under the leadership of the Lordship of Jesus Christ.” It is available to both men and women, although they are housed at separate facilities.

- This is a “residential, full time Christian program” lasting between 15 and 18 months.
- Several phases must be completed before the prospective disciple is able to study for their Final Graduate Diploma of Completion or look for a job. In any of the phases, various classes and counseling sessions are required.
- In Phases III and IV, it is mandatory that disciples pay weekly tithes to their various churches.
- Once the disciple has completed Phase III, he or she is able to move into transitional housing through the program.
- The disciple must complete a 60-day work program with UGM and begin seeking a permanent job. Plans for moving into permanent housing are then addressed.
- This program is not a substance abuse program, or a job skill program that leads to employment.

Requirements:
- A valid SS card and ID
VA SUPPORTIVE HOUSING (VASH)

Updated 06/2016
Dallas VA Medical Center
4500 S. Lancaster Rd.
Dallas, TX 75216
Dallas Housing Authority
3939 North Hampton Road
Dallas, TX 75212
214-467-1814

This program is funded through HUD and the Dallas Housing Authority. Veterans receive Section 8 vouchers and may stay in the program as long as they are receiving case management through the VA.

Requirements:
- Chronically homeless Veterans
- Current DD214 verifying the veteran was honorably discharged
- ID
- Social Security Card
- Birth certificate for ALL family members living in the house
- 3-6 months of bank statements
- Proof of income
- Food stamp verification (if applicable)
- Ability to live independently
- Up to 30% of income paid as rent

Exclusions:
- Registered sex offenders
- Individual with meth manufacturing charges
# EMERGENCY SHELTERS

<table>
<thead>
<tr>
<th>Emergency Shelter</th>
<th>Address</th>
<th>Phone Number</th>
<th>Payment</th>
<th>Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Austin Street Center</strong></td>
<td>2929 Hickory Street</td>
<td>214-428-4242</td>
<td>Individuals 18+</td>
<td>Payment</td>
</tr>
<tr>
<td><strong>The Bridge</strong></td>
<td>1800 Corsicana</td>
<td>214-670-1100</td>
<td>Individuals 18+</td>
<td>Payment</td>
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<tr>
<td><strong>Dallas Life Foundation</strong></td>
<td>1100 Cadiz</td>
<td>214-421-1380</td>
<td>Individuals 18+</td>
<td>Payment</td>
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<tr>
<td><strong>Union Gospel Mission</strong></td>
<td>Calvert Place</td>
<td>214-637-6117</td>
<td>Males 18+</td>
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<tr>
<td><strong>Union Gospel Mission</strong></td>
<td>Center of Hope</td>
<td>214-638-2988</td>
<td>Women and children only</td>
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</tr>
<tr>
<td><strong>Salvation Army</strong></td>
<td>5302 Harry Hines</td>
<td>214-424-7000</td>
<td>Individuals 18+</td>
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</tr>
<tr>
<td><strong>Samaritan Inn</strong></td>
<td>1710 N. McDonald St.</td>
<td>972-542-5302</td>
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# Substance Abuse Services

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Homeward Bound</td>
<td>233 W. 10th St. Dallas, TX</td>
<td>214-941-3500</td>
</tr>
<tr>
<td>24 Hour Club</td>
<td>4636 Ross Ave, Dallas, TX 75204</td>
<td>214-823-3200</td>
</tr>
<tr>
<td>The Magdalen House</td>
<td>1302 Redwood Circle, Dallas, TX</td>
<td>214-324-9261</td>
</tr>
<tr>
<td>Soul’s Harbor</td>
<td>13134 Nile Drive, Dallas, TX</td>
<td>972-286-1940</td>
</tr>
<tr>
<td>Reconciliation Outreach</td>
<td>4311 Bryan Street, Dallas, TX</td>
<td>214-545-6500 (men)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>214-545-6516 (women)</td>
</tr>
<tr>
<td>Lifenet (outpatient)</td>
<td>9708 Skillman, Dallas, TX 75243</td>
<td>214-221-5433</td>
</tr>
<tr>
<td>Nexus Recovery</td>
<td>8733 LaPrada, Dallas, TX</td>
<td>214-321-0156 x 3118</td>
</tr>
<tr>
<td>Turtle Creek Recovery</td>
<td>2820 Swiss Ave, Dallas, TX 75201</td>
<td>214-871-2483</td>
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## OTHER RESOURCES

<table>
<thead>
<tr>
<th>Contact Crisis Center</th>
<th>The Council on Alcohol and Drug Abuse</th>
</tr>
</thead>
<tbody>
<tr>
<td>972-233-2233</td>
<td>1349 Empire Central Drive</td>
</tr>
<tr>
<td></td>
<td>214-522-8600</td>
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<table>
<thead>
<tr>
<th>Dallas Housing Authority</th>
<th>Metro Dallas Homeless Alliance</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.dhadal.com">www.dhadal.com</a></td>
<td><a href="http://www.mdhadallas.org">www.mdhadallas.org</a></td>
</tr>
<tr>
<td>3939 N. Hampton Rd.</td>
<td>2816 Swiss Ave</td>
</tr>
<tr>
<td>Dallas, TX 75212</td>
<td>Dallas, TX 75204</td>
</tr>
<tr>
<td>214-951-8300</td>
<td>972-638-5600</td>
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<table>
<thead>
<tr>
<th>Dallas Legal Hospice</th>
<th>The Stewpot</th>
</tr>
</thead>
<tbody>
<tr>
<td>3626 North Hall St.</td>
<td>408 Park Ave</td>
</tr>
<tr>
<td>Dallas, TX 75219</td>
<td>Dallas, TX 75201</td>
</tr>
<tr>
<td>214-521-6622</td>
<td>214-746-2785</td>
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